



## Rewards Program Terms and Conditions

### 1 The nextra™ Group Rewards Program

The nextra™ Group Rewards Card (“Card”) will enable you to access member only benefits at participating stores including:

- Promotions, discounts and special benefits, which may be offered from time to time.
- The ability to earn entries into our major prize draws throughout the year in participating stores.
- Special exclusive offers which may be redeemed against purchases.

Membership to The nextra™ Group Rewards Program is free.

The saving value of an offer may vary from time to time and will be advertised in store and online at [www.nextra.com.au](http://www.nextra.com.au)

### 2 How to Register your Card

You can sign up in store at any participating nextra™ or news extra™ Newsagency.

There is a limit of one Card per person.

A Card is not transferable, and may only be used by the registered Cardholder.

It is your responsibility to ensure that your personal details are current. If your personal details change and you fail to notify us of the change we may not be able to offer or provide you with the benefits and may need to cancel your Card. If you wish to change your details, please visit [www.nextrarewards.com.au](http://www.nextrarewards.com.au) or a participating nextra™ or news extra™ Newsagency.

If you no longer wish to be a member of The nextra™ Group Rewards Program you can deregister your Card by visiting [www.nextrarewards.com.au](http://www.nextrarewards.com.au) or by visiting a participating nextra™ or news extra™ Newsagency.

### 3 Other Benefits

Scanning a registered Card at the point of purchase at a participating nextra™ or news extra™ Newsagency will qualify the Cardholder for other benefits which may be offered from time to time.

Other benefits include:

- member only discounts, newsletters and automatic entry into prize draw competitions which may be run from time to time.
- discounts, newsletters, exclusive offers and automatic entry into competitions run by Members of The nextra™ Group.

Separate terms and conditions may apply.

Cardholders can opt out from receiving these benefits at any time by clicking the unsubscribe link within The nextra™ Group's emails. Requests to unsubscribe will be actioned within 5 working days.

## **5 Lost, Stolen or Damaged Cards**

Keep your Card in a safe place. If your Card is lost, stolen or damaged, you may order a replacement by visiting a nextra™ or news extra™ Newsagency.

The issuing of replacement Cards and the re-instatement of current entitlements to benefits on lost, stolen or damaged Cards is at The nextra™ Group's discretion and will be based on terminal functionality.

## **6 Other Information**

By joining The nextra™ Group Rewards Program, using your Card or by claiming any associated benefits, you will be deemed to have accepted and be participating in The nextra™ Group Rewards Program based on these Terms and Conditions.

We do not exchange benefits for cash, gift-cards or vouchers.

The Card cannot be used as a credit card, debit card or guarantee card.

Your Card is issued by and remains the property of The nextra™ Group. The nextra™ Group reserves the right, at any time and without notice, to:

- a) decline to issue a Card;
- b) on reasonable grounds, withdraw or cancel Cards and entitlements to benefits;
- c) terminate a Cardholder's membership in The nextra™ Group Rewards Program; or
- d) terminate The nextra™ Group Rewards Program.

Reasonable grounds for withdrawal or cancellation include:

- a) any abuse or attempted abuse of the Card or The nextra™ Group Rewards Program;
- b) any use or attempted use of a Card, and its entitlements, that is in a manner contrary to these Terms and Conditions;
- c) any use or attempted use of a Card, and its entitlements, for purchases made by a person other than the Primary Cardholder.

- d) any reasonable suspicion of Cardholder dishonesty in relation to The nextra™ Group Rewards Program.

Any tampering, defacing or unauthorized use of a Card will render the Card invalid.

## **7 The nextra™ Group's Liability**

Any delay in replacing a lost, stolen or damaged Card.

Any loss, theft or damage to any documentation in the course of post or delivery of that documentation.

The suspension and/or termination of The nextra™ Group Rewards Program.

## **8 Privacy**

The nextra™ Group respects your privacy. All personal information is collected, stored and used in accordance with the Privacy Act 1988.

By registering for The nextra™ Group Rewards Program, the Cardholder consents to the use of personal information to operate and provide the membership benefits and other benefits of The nextra™ Group Rewards Program (including the e-newsletter). The Cardholder also consents to the use of their personal information to assist in the planning, development and research of The nextra™ Group's product and service offerings.

For example, The nextra™ Group may:

- seek your participation (on a purely voluntary basis) in advertising campaigns, launches, customer testimonials, product testings and focus groups; and
- seek your feedback on The nextra™ Group Rewards Program, advertising campaigns and group product and service offerings.

We have relationships with third parties to whom we make disclosures of your personal information in connection with such uses. You consent to The nextra™ Group disclosing your personal information to those with whom we have service arrangements (these may include mailing houses and printers) and to those with whom we have alliance arrangements, where our disclosure is for the purpose of the above uses to which you consent.

You may access your personal information, by visiting our Website or calling The nextra™ Group Head Office on 07 3902 4500 during business hours or, writing to us at Nextra Australia Pty Ltd, P.O. Box 3202, Newstead, QLD 4006.

## **9 Changes to Terms and Conditions**

The nextra™ Group reserves the right to change, suspend or terminate these Terms and Conditions, The nextra™ Group Rewards Program, and any benefits under The nextra™ Group Rewards Program at any time. The nextra™ Group will give advance notice of any

such circumstance on our Website or you can obtain such details by calling The nextra™ Group Head Office. Where we change the Terms and Conditions of The nextra™ Group Rewards Program, The nextra™ Group Rewards Program or any benefits under The nextra™ Group Rewards Program, an updated copy of them will be available on our Website. Continuing to use your Card after the period of advance notice has expired will be deemed acceptance of the amended Terms and Conditions.

## **9 Complaints and Queries**

If you have any queries or complaints regarding The nextra™ Group Rewards Program, you should contact us: you can do this by calling The nextra™ Group Head Office on 07 3902 4500 or via the 'Contact Us' page of our Website.

*The Card remains the property of Nextra Australia Pty Ltd and as such, reserves the final right of interpretation of the card use and above stated terms & conditions.*